



MEMBERS BOOKINGS POLICY

Dear Members,

Fancourt Country Club offers three options for Members to reserve tee times. Either being directly or telephonically with the golf reservations team located in the Hall of Fame. Golf reservations is available from 08:00 – 17:00 daily and can assist with golf bookings including the reservation of carts, caddies and rental sets. Online golf bookings are available through the Fancourt website and Members are required to register through the Members Portal.

Fancourt allocates one course per day to Members and the other course is shared with the Hotel. The allocation rotates on a daily basis. Tee times are reserved for 3 separate Roll ups (Member Groups) on Mondays. Tee times for the Ladies Wednesday competitions are also reserved on the shared course. The available tee times vary from 11:00 – 13:00.

Member Club Competitions are held on Wednesdays and Saturdays.

Members Portal: <https://www.fancourt.co.za/login/>

Online Golf Bookings: https://fancourt.cimsoweb.com/golf/golf_user/login

Booking Policies:

- Members may reserve tee times on the Members course 3 months in advance and 28 days in advance on the shared course. If your bookings needs fall outside of the booking policies you are welcome to call or e-mail the Golf Director (Bevan Du Plessis, golf.director@fancourt.co.za) who can make special arrangements on a discretionary basis.
- Any tee time only reflecting one Members name and the remaining slots showing “Blocked”, “Guest” or “Another” must be updated 4 days in advance of the tee time. If all names are not designated 4 days in advance of the tee time, the tee slots without a name will be “opened” to provide other Members with reasonable time to include their names.
- During official Member competitions on Wednesdays and Saturdays, Member bookings will be limited to one guest per Member. Should Members wish to host more than one guest on competition days they should utilise the additional times on the shared course or book their tee time outside of the Member competition times.
- Members are reminded that when designating names for their bookings, that non-resident visitors are limited to only one Member guest round per month.
- Visitors who play as “unaccompanied guests” i.e. Lodge Rentals, will also be required to book outside of Members competition times or to make use of the additional tee times on the shared course.
- Members will receive confirmation of tee time reservations through SMS reminders 24 hours before their tee times. Should the SMS reminder be incorrect or no booking should be present on the tee sheet, Members are asked to contact golf reservations or access the online booking portal to resolve the matter.
- It is considered good etiquette should a Member wish to cancel their booking, this be done timeously (48 hours in advance). This to allow sufficient time for other Members and/or last minute hotel guest bookings to access the available slot.
- Members failing to cancel or not arriving (No Show) for their tee times will be charged a “No Show” fee (currently R550 per player per round, subject to change). This fee will be charged to their Membership account. Members who consistently fail to cancel or arrive for their times may be requested to attend a disciplinary hearing with the FCC Committee.

We are confident that these policies will be abided by and ensure an improved and enjoyable experience of playing golf at Fancourt.